

Electric, Gas and Water Agencies

2/21/2019

If email is used to make the pledge, most companies expect the SVdP letterhead to be part of the message, you need to include client name, account number, pledge amount, your name and phone number in the message. **REQUEST notification when pledge is posted. Follow-up if no response. This is for fax and emails requests.**

Acacia Energy

PO Box 721440

Houston, TX 77272

Fax: 713 583 9535

Phone: 877 997 2946

Payment Line: 866 484 7576

Fax only for pledges

City of Allen

214 509 4560

Address: COA Utility Billing Dept

305 Century Parkway

Allen 75013

Email: coautilities@cityofallen.org

Fax: 214 509 4567

Ambit Energy Pledge Department

1801 N. Lamar Suite 600

Dallas, TX 75202

fax: **Care Action** 877-805-5606

Pledge Department: 877 375 1361

Email: careaction@ambitenergy.com

Amigo Energy

5251 Westheimer Road

Suite 1000

Houston, TX 77056

Pledge No.: 713 881 8582

FAX: 1 832 553 7458

Email: pledgerequest@justenergy.com

Andeler Power

PO Box 67

Lubbock, TX 79408

866 808 8839

Apollo Power and Light

111 E. University
Suite 105-368
Denton, TX 76209
877 585 7195

ATMOS Energy-GAS

Pledge:1-866-362-8667
Atmos Energy Gas
Energy Assistant Program
P.O. Box 957608
St. Louis, Mo. 63195-7608
fax 214 276 6500

Userid: stvinc001223
Email: energyassistance@atmosenergy.com
Pswd: atmos1811

Bounce Energy

888 452 6862
PO Box 650691
Dallas, TX 75265-0691
FAX: 1 866 268 8447
Email: Agencyassistance@directenergy.com

Breeze Energy
855 391 9463

Champion Energy Services

PO Box 4190
Houston, TX 77210
Phone : 877 653 5090
Pledge email: support@championenergyservices.com

Cirro Energy

Attn.: Credit Operations- Agency Assistance
PO Box 3188
Houston, TX 77253-3188
ORG #: 243CE
Pledge Fax: 855 887 2188
Emergency Pledges: 855 414 6012

CoServ Energy

7701 South Stemmons

Corinth, TX

76210

Attn: Cashier

940 321 7800

Email: contact@coserve.com

Direct Energy

Pledge 1-866-627-7628

P.O. Box 660896

Dallas, Texas 75266

fax-1-866-814-3021

DE_Agency@directenergy-mm.com

dPI Energy

1330 Capital Parkway

Carrollton, TX 75006

FAX: 972 406 0193

Telephone: 1-877 564 6374

Entrust Energy

PO Box 731396

Dallas, TX 75373

800 871 8100

Pledges: 713 338 2602

Fax: 866 384 6775

Email contact: Pablodiaz@entrustenergy.com

Farmers Electric COOP (Wylie)

108 W Marble St

Wylie, TX 75098

email: membercare@farmerselectric.coop

800 541 2662 Local: 903 455 1715

FAX 903 453 0784

Payment address: PO Box 5800
Greenville, TX 75403

First Choice Power

Pledge Dept: 866-208-2533

P.O. Box 660808

Dallas, TX 75266-0808

DE_Agency@directenergy.com

Fax: 866 814 3021

877 399 8939

Frontier Utilities

877 437 7442

5161 San Felipe Suite 320

Houston Texas 77070

fax-1 866-926-8193

Gexa Energy

20455 State Highway 249, Suite 200

Houston, TX 77070

Customer Service: 866 961 9399

Fax number: 866 412 4392

Will not share info/ Fee

pledges@gexaenergy.com

Green Mountain

Pledge: 1-855-649-0966

Green Mountain Energy

Credit Operations-Agency Assistance

PO Box 1509

Houston, TX 77251-1509

Email : CreditOpsAgency@greenmountain.com

No MS attachment in email; HTML only

Fax: 1 855 583 3344

Our organization number is 207GM

Just Energy

FAX: 866 332 8198

Pledge: 713 881 8582

Just Energy

5251 Westheimer

Suite 1000

Houston, TX 77056

Email: pledgerequest@justenergy.com

City of McKinney
222 N. Tennessee St
McKinney, TX 75069

City of Mesquite Water Department
PO Box 850287
Mesquite, TX 75185
Pam Smith: pksmith@cityofmesquite.com
972 216 6615

Payless Power
888 963 9363
PO Box 975428
Dallas, TX 75397
Email: ray.honeycutt@paylesspower.com

City of Murphy
972 468 4100

Pennywise Power (prepaid)
877 455 4674

Penstar Power (Pre-Pay)
Attn: Lee/Jen
PO Box 720997
Dallas, TX
75372
FAX: 214 443 6117
Customer Service: 972 996 3700
(Need the client pin number)

City of Plano Utilities
(Pledge form must be delivered to or faxed to) forms are available. 1520 K Avenue
Plano Texas 75074
Phone 972-941-7105
fax: 972-941-7441
Or
7501 N. Independence
Plano, Texas 75086
fax: 972-208-8122

Reliant Energy

Attn: Agency Payment

Pledges 1-888-363-3574

P.O. Box 1046

Houston , Texas 77251-1046

Fax: 866 367 0343

Our SVdP code is 890. Put on Fax/top line

City of Richardson

972 744 4120

Address: PO Box 831907

Richardson, TX 75083-1907

Fax: 972 744 5808

Spark Energy

877 547 3223

StarTex Power

1-866-917-8271

Collection: 866 935 5987

PO Box 650827

Dallas, TX 75265-0827

Fax: 1-866-595-4882

Stream Energy

Phone 972-367-0909

Fax 1-866-694-4648

Attn: Pledge Department

PO Box 650026

Dallas, Texas 75265

pledges@mystream.com

Tara Power

5251 Westheimer Rd, Ste 1000

Houston, TX 77056

Pledge line: 713 881 8582

pledgerequest@justenergy.com Put Tara on top line

Fax Line: 832 553 7468

Texas Energy

PO Box 660480

Dallas, TX 75266-0480

855 698 9797

TXU

Energy Assistance Group

P.O. Box 650257

Dallas, Texas 75265-0257

Pledge:1-800-645-4601

Fax 1800-556-6753

energyassistance@TXU.com

Verve Energy/Tx

800 270 2294